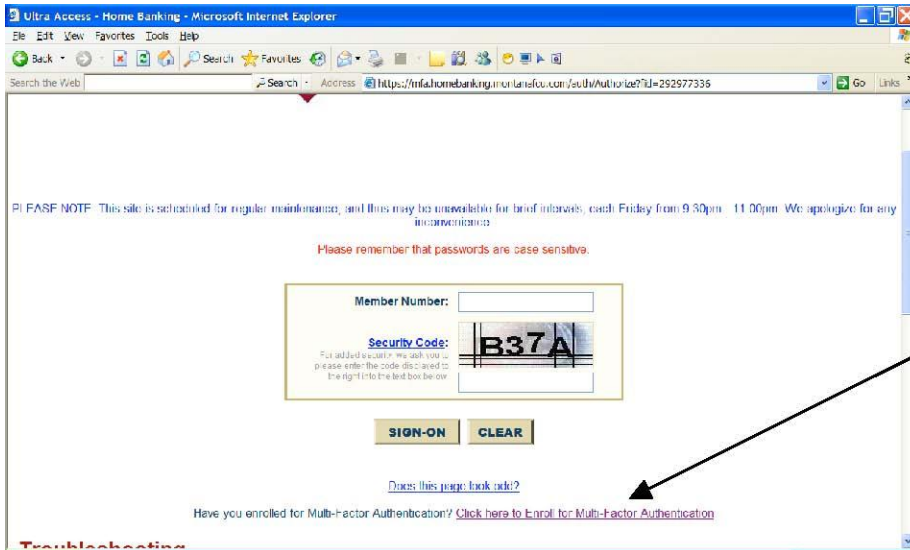


## Enrolling in Multi Factor Authentication

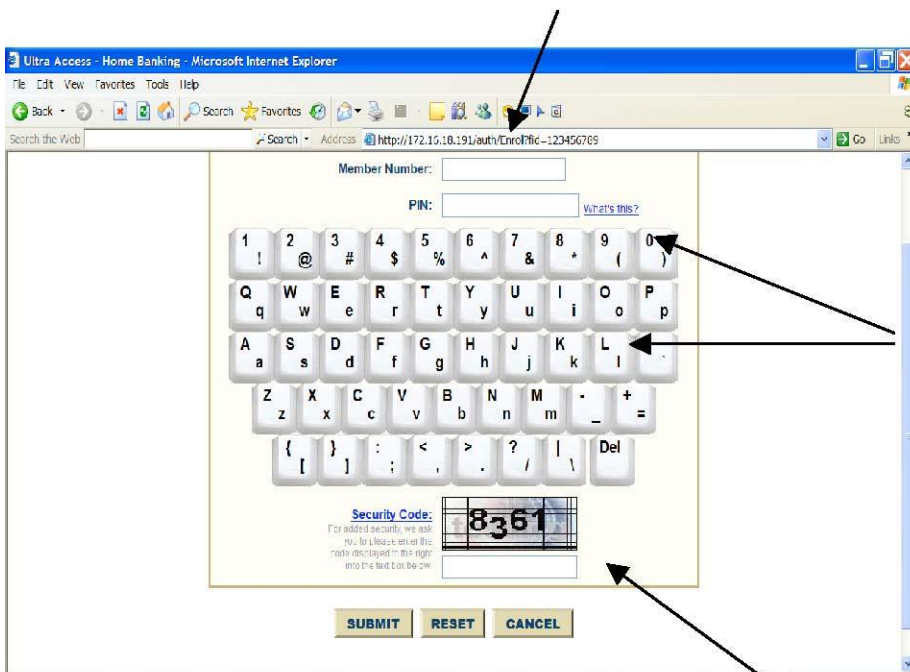
Use your mouse to click on the following statement under the PC Banking Security section:

“To enroll in Multifactor Authentication click here (required by members)”



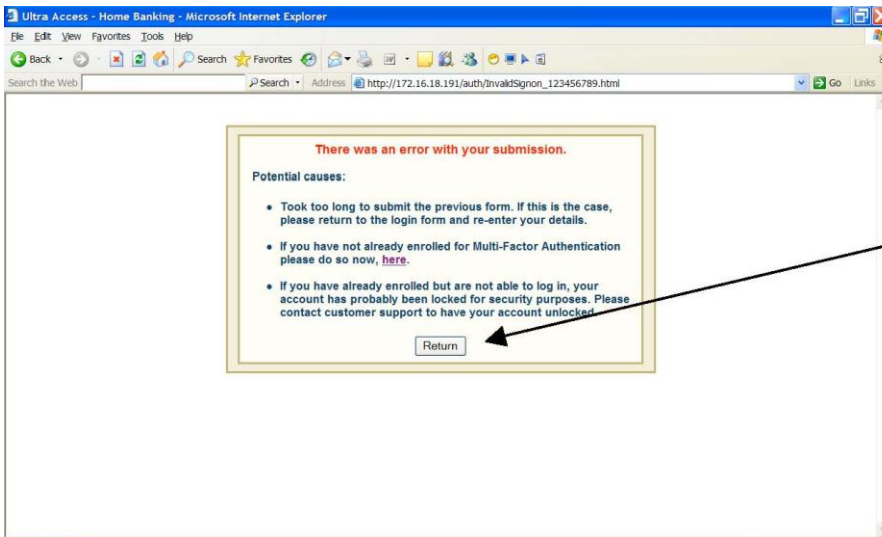
Do not enter your member number in this screen. Simply click on “Click here to Enroll for Multi-Factor Authentication”

Enter your member number. (For members joining us from the merger with Community FCU, be sure to add the prefix 55 before your Community FCU member number.)



Enter your member number as always using your computer keyboard. To enter your PIN (the one you already established for online access) use your mouse to point to each number or letter. Do not use the shift key for capital letters or numbers. You simply click on either the capital letter, small letter, or number you want to select. Be sure to have your cursor directly over the letter or number you want. As you move your mouse pointer over the correct letter or number, the letter will turn BLUE indicating what will be entered as the PIN. Click the Del (delete) key if you need to change a character.

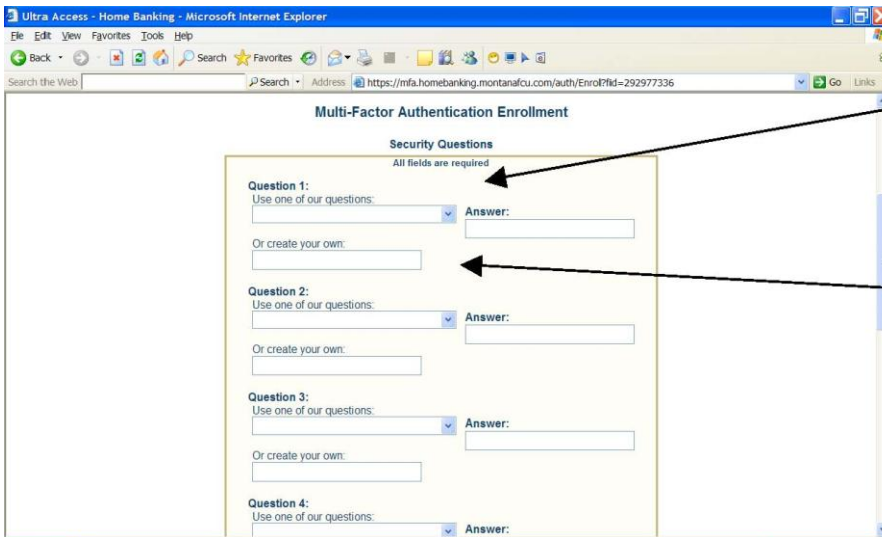
Once you have entered the PIN, click on the box below the security Code and type in the numbers you see using your keyboard. Click on SUBMIT.



You may receive an error message if you take too long to submit your information. The system is set to time out after a certain period of time.

Do not be alarmed; just click on return and it will let you enter your Member Number, PIN and Security Code again.

## Entering Your Challenge Questions

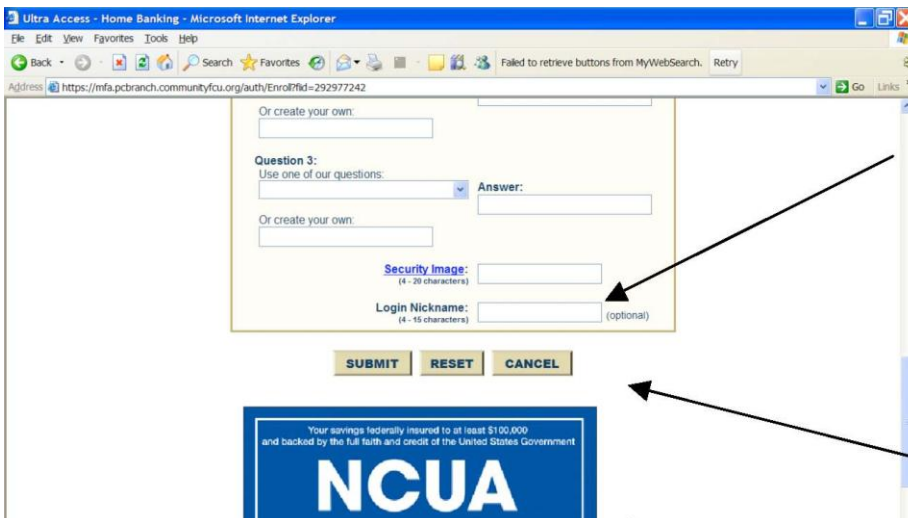


This page will ask you to enter five challenge questions and your answers. You can select from the questions provided by the system by clicking on the down arrow.

Or you can create your own questions by clicking on “Or create your own”. Type the answer in the box provided.

Be sure that any questions and answers you select for the challenge are known by any joint owner who needs access to CU Online.

## Security Image and Login Nickname



After the questions, you will need to establish a Security Image that will show up at each login. Click on the Security Image Box and type in a word or set of numbers that you will recognize each time you login.

You will be given the option to enter a nickname that you can type where

the member number would normally go during login. If you wish to do so, type in the nickname here.

At this point click on “Submit” to finalize the enrollment.

## To Register Your Computer

Go to the log in screen for PC Banking.

At the bottom of this screen there is a place to register your computer. This is one more safety feature that will recognize your computer each time you login. If you are on the registered computer, the system will not ask a challenge question. Only one computer can be registered; if more than one user accesses Cu Online they will simply need to answer one of the challenge questions each time they log in on a non-registered computer.

**Click here to register your computer.**

Do not designate a public computer as your registered computer. You may change your registered computer by simply clicking on Register this computer when you are using the new computer; the old computer will no longer be registered.

Please be aware that if you register your computer it may become un-registered if you use certain anti-virus and anti-spyware software or if you have not used CU OnLine for over 30 days. If this happens, simply click on Register This Computer the next time you enter CU OnLine.

After you have registered your computer click on SUBMIT.